

Submit Fingerprints When You Can't Get to IdentoGO

Homebound people or anyone who lives too far away from an IdentoGO can opt to have their fingerprints taken the old-fashioned way with ink on a paper card and then sent via mail to IdentoGO.

Quick Steps

- 1. Visit a law enforcement agency for fingerprinting. Ensure they use FD-258 Applicant Fingerprint cards. If not, order online or request from the FBI.
- 2. Register with IdentoGO here: https://uenroll.identogo.com/workflows/11J66Z
- 3. Once registered, return to the page above and choose "Submit a Fingerprint Card by Mail."
- 4. Follow on-screen instructions and finalize payment.
- 5. Print, sign the Service Summary.
- 6. Mail the signed summary and fingerprint card to:

IdentoGO Cardscan Department - "TX Program" 340 Seven Springs Way, Suite 250 Brentwood, TN 37027

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Important Notes

- Do not send to IdentoGO in Franklin, TN. Cards sent there are returned or destroyed.
- Ensure data accuracy to avoid extra fees.
- Hard card prints might face FBI rejections.
- FD-258 card costs are separate.
- For a FAST provider, visit here or call 1-888-467-2080.Leave details in email or voicemail.